

## *Our Mission*

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ReSOARces' mission is to provide alternative support services that enable a higher quality of life for people with disabilities.



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## *reSOARces*

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Medicaid Participant Directed Option  
Support Services

*SOARing above life's circumstances*

## **Who We Are**

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ReSOARces is a non-profit membership organization that supports participants, family representatives, direct support professionals, and case managers who utilize and provide services under the Medicaid waivers' Participant Directed Services (PDS) model. Participants of PDS are individuals with disabilities who have chosen to employ direct support professionals to provide their daily caregiving services.

## **What We Do**

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ReSOARces supports PDS participants of member organizations with all support staff personnel needs. This includes pre-hire requirements, training, and annual maintenance. Qualified members may also receive advance funds to bridge the gap when Medicaid payments are delayed.

## **Participant/Family Representative Services**

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- Assistance with hiring, training, evaluating, and maintaining PDS direct support staff
- Support for upfront costs associated with hiring staff, such as TB tests, background checks, and CPR and First Aid
- Aid in pay for support staff if an issue out of the participant/representative's control arises that prevents payment (application process is required for financial assistance)
- Guidance in and maintenance of applying the plan of care goals to the direct services provided by staff

## **Case Manager Services**

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- Aid in the collection and management of Employee Eligibility Forms and requirements
- Notifications to participants, guardians, and representatives with four-week and two-week reminders regarding updated requirements
- Background checks for new support staff hires and notifications of approval dates
- Assistance with reviewing service notes and timesheets alongside providing quality feedback
- Guidance in the development of job descriptions for support staff that reflect the specific needs and plan of care goals of the participant.

## **Direct Support Professional Services**

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- Assistance with ensuring eligibility requirements are met
- On-the-job aid with training
- Support with reviewing notes and timesheets
- Discounted costs associated with CPR and First Aid training
- Advances on payroll when Medicaid is delayed (contingent on qualifying membership)

